

Benefits of Thinklogical's Warranty & Extended Warranty Program

Support Seven Days a Week

Unlimited access to the Thinklogical Support Team, for product assistance and technical support seven days a week. Support is provided for system set-up, technical inquires and product information as needed.

Express Product Repairs

Thinklogical will complete product repairs within 5 business days of receipt. In the event that Thinklogical is unable to repair the product within 5 business days, every effort will be made to provide the user with a temporary product replacement until the product repair is complete. If the repair is within the terms of Thinklogical's Warranty and Extended Warranty Policy Statement there will be no charge for repair or, if required, replacement of the product.

Continued Product Updates

Thinklogical continually strives to make improvements to existing products and features. Throughout a product's lifetime, firmware and software updates will be released to improve the function and capabilities of a product. Users will have access to any firmware and software upgrades upon release at no additional charge.

Service Discounts

Thinklogical offers a 20% discount on services for warrantied systems. Discounts are available on the following services:

- Site Surveys
- On-Site Commissioning
- On-Site Technical Training
- System Support and Improvements
- Spare Parts Program

*Contact Thinklogical for an Extended Warranty
+1(203)647-8700 or sales@thinklogical.com*